

# EdenPURE®

## OPERATION AND WARRANTY MANUAL

### IMPORTANT SAVE THESE INSTRUCTIONS

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To ensure you get the best results from your portable heater, please read this manual first and keep it for future reference.

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Thank you for purchasing  
the EdenPURE® GEN2

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## GEN2

## WARNING

IMPROPER USE OF THIS HEATER COULD RESULT IN RISK OF FIRE, ELECTRIC SHOCK,  
AND INJURY TO PERSONS

## WARNING

WHEN OUT OF WARRANTY ALL REPAIRS SHOULD BE DONE BY A QUALIFIED ELECTRICIAN.  
PARTS ARE AVAILABLE ON [WWW.EDENPURE.COM](http://WWW.EDENPURE.COM)  
PLEASE CONTACT OUR SUPPORT CENTER FOR ANY PRODUCT REQUIRING REPAIR  
DURING THE ONE YEAR WARRANTY PERIOD. CALL 1-800-255-6595  
OR VISIT [WWW.EDENPURESUPPORT.COM](http://WWW.EDENPURESUPPORT.COM)

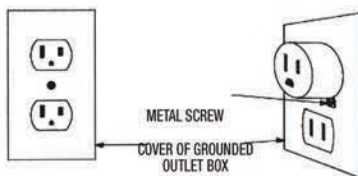


CAUTION  
RISK OF ELECTRICAL SHOCK  
DO NOT OPEN  
NO USER-SERVICEABLE PARTS INSIDE



## READ ALL INSTRUCTIONS BEFORE USING THE HEATER

- 1) This heater grill is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Keep combustible materials such as furniture, pillows, bedding, papers, clothes and curtains at least 3 feet (0.9m) from the front of the heater and keep them away from the sides and the rear.
- 2) Extreme caution is necessary when any heater is used by or near children and whenever the heater is left operating and unattended.
- 3) Always unplug heater when not in use.
- 4) Do not operate any heater with a damaged cord or plug, or after the heater malfunctions, has been dropped or has been damaged in any manner. In these cases, return the unit to an authorized service facility for examination and/or repair.
- 5) Do not use the heater outdoors or on construction sites.
- 6) The heater is not intended for use in bathrooms, laundry areas and similar indoor locations, areas with standing water, a shower or swimming pool. Never place the heater where it may fall into a bathtub or other water container.
- 7) Do not run the cord under carpeting. Do not cover the cord with throw rugs, runners, or similar coverings. Arrange the cord away from traffic areas and where it will not be tripped over.
- 8) To disconnect the heater, turn the controls to "off", then remove the plug from the outlet.
- 9) Do not plug the heater into any other cord-connected device such as a power strip, surge protector, multiple outlet adapter, grounding adapter or outlet-type air fresheners. **Plug into a 3-prong 110v 15amp or higher grounded circuit receptacle only.**
- 10) Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- 11) To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- 12) Do not block the front or rear of the heater.
- 13) Do not place anything directly in front of the heater.
- 14) When performing filter maintenance, do not force the filter to dry using alternative methods; doing so could damage the filter.
- 15) A heater has hot or arcing or sparking parts inside. Do not use in areas where gasoline, paint or flammable liquids are used or stored.
- 16) Do not plug the heater into a loose-fitting or broken receptacle.
- 17) Do not alter the heater's design unless upgrading with optional Air Purification Upgrade Kit, or you will void the warranty.
- 18) In the event that you open the cabinet of the heater, do not touch the heating elements with your hands.
- 19) The heater must be located immediately in front of a socket outlet.
- 20) Always plug the heater directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outdoor power strip).
- 21) The heater is for use on 110 volt outlets. The cord has a plug as shown at "A" in Figure above.
- 22) Use this heater only as described in the manual. Any other use not recommended by the manufacturer may cause fire, electric shock or injury to persons, and may void the warranty.



**WARNING:** In order to avoid overheating, do not cover the heater.

# READ ALL INSTRUCTIONS BEFORE USING THE HEATER

## Operation – 6-step set-up for EdenPURE® GEN2

- 1) Unpackage heater. We recommend keeping the packaging for off-season storage and any transporting needs.
- 2) Find a level and unobstructed location to place the unpackaged heater.
- 3) Plug the power cord directly into an unused grounded 110 volt 15 amp or higher circuit receptacle.
- 4) Remove the tab in the remote control to activate the battery of the remote control.
- 5) Press the POWER button in the control panel to turn on the heater.
- 6) To turn the heater off, press the POWER button; the fan will continue to run until all of the heat has been expelled.

**Display Setting:** The heater is equipped with 3 temperature setting scales (1-20, Fahrenheit and Celsius). To change between these scales, hold down the QUIET button for 3 seconds until it beeps and the display flashes. Pressing the TIMER button will switch between the 3 scales. Pressing the QUIET button again or waiting for 5 seconds will set the selected scale.

## Timer

**Auto ON Timer:** With the heater OFF, press the TIMER button to select the number of hours you want the heater to wait until it powers on. You can select between 1 and 12 hours. Heater will power on at the last heat setting it was operated at.

**Auto OFF Timer:** With the heater ON, press the TIMER button to select the number of hours you want the heater to operate before it turns off. You can select between 1 and 12 hours.

To disengage the timer feature, simply press the POWER button or press the TIMER button until the timer is no longer indicated on the display.

## Air Purification Function

This unit can easily be upgraded to include air purification technology. To upgrade, look for the EdenPURE® Air Purification Upgrade Kit (sold separately on [www.edenpure.com](http://www.edenpure.com)). Follow the instructions included with the kit to install it inside the heater.

**NOTE:** If the PURIFIER button is pushed WITHOUT the optional upgrade kit, the message "Replace UV Bulb" will be displayed on the control panel. This message will remain until the PURIFIER button is pushed again.

## Quiet Function (Low)

Press the QUIET button when the unit is running at the desired temperature in order to reduce the fan speed and power used. The heater and/or air purifier will continue to operate at a quieter volume while using less energy.

**Cabinet Care –** Wipe clean with a soft damp cloth.

**Heater Storage –** When the heater is not going to be used for an extended period of time, please do the following:

- 1) Unplug the heater.
- 2) Wind up electrical cord so as to keep it off of the ground.
- 3) Cover the heater to prevent dust from accumulating on filter or internally.
- 4) Store the heater in a dry, low dust environment.

**Service –** For repairs or service, please call 1-800-225-6595 or visit [www.edenpuresupport.com](http://www.edenpuresupport.com).

## FILTER MAINTENANCE

EdenPURE® Heaters come equipped with an easy access washable lifetime filter on the rear of the unit.

**IMPORTANT INFORMATION:** If you have allergies and/or are sensitive to dust, you will want to use this filter. When choosing to use the filter, it must be cleaned on a regular basis; a clogged filter will cause the heater to not work to its full capacity.

Using the heater with the dust filter attached is an optional feature. Operating the heater without the filter will in no way harm or alter the operation of the heater. If you are not interested to dust or do not want to clean the filter daily, please remove it from the back of unit and use your heater without it.

### To Clean the Filter:

- 1) Unscrew the knob screw of the filter to release the filter cover and pull it straight out.



- 2) Run warm tap water over the filter, the opposite direction of air flow, until water runs clear. The filter might excrete some filtered residue, so be cautious not to drip on any stainable surfaces such as carpeting. You can also soak the filter in water mixed with a small amount of mild dish soap (don't forget to rinse with water after soaking filter).
- 3) Shake the filter over a sink until excess water is removed and allow it to drip dry completely before reinstalling. DO NOT force the filter to dry using any alternative methods.
- 4) Reinstall the filter to the rear of the unit by positioning the filter back in place.
- 5) If using the optional HEPA filter that comes with the Air Purification Upgrade Kit, it can be cleaned by removing all dust and dirt with a vacuum attachment. Do not get the HEPA filter wet.

**Resetting the "Clean Filter" Notification –** A "Clean Filter" notification will be displayed on the control panel after 720 hours of operation. To reset the notification, press and hold the PURIFIER button for 5 seconds.

To assure maximum performance of the EdenPURE® heater, please note the following recommendations:

- 1) For best results, do not place the heater in an area with a high rate of air filtration and movement as the warm air will be exhausted.
- 2) Try placing the heater near a warmer inside wall and direct the output toward a cooler outside wall. The cooler outside wall will tend to draw the generated heat toward itself, which will allow for more efficient heating.
- 3) Placing the heater next to a cold air return will draw the heat away from area to be heated. Try closing or covering the cold air return. This will allow for more efficient heating. Experiment with the placement of the heater to see what works best for you.
- 4) To ensure maximum efficiency, a 40% (minimum) relative humidity should be maintained in the heated environment.
- 5) When the heater is placed in an isolated area, i.e. basement or recreation area, the delivery registers and air return grills of the existing system should be closed in that area if possible.
- 6) In rooms with large areas of bare concrete, try placing the heater a few feet above the floor. Make sure the heater is secure and won't fall. This will allow for more efficient heating since concrete acts as a heat sink and will tend to draw the heat in its direction.
- 7) Try setting your central heating system to a lower temperature and placing the heater in the area you spend the majority of your time. Now set the EdenPURE® heater to your comfort level. After all, there is no point to heating multiple rooms to 68+ degrees when they are not in use.
- 8) When heating larger areas, place the heater in a central location. If a ceiling fan is nearby, try using it at the same time to help distribute the heat evenly. Our suggestion, give it a try and see what works best for you.
- 9) **If used in an extremely dirty or dusty area, the filter must be cleaned more frequently as it can clog and cause the heater to stop working.**
- 10) The heater grill is hot when in use. To avoid burns, do not let bare skin touch hot surface. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least three feet from the front of the heater and keep them away from the sides and rear.
- 11) Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
- 12) To disconnect the heater, press power button to "off," then remove plug from outlet once it has stopped running.
- 13) Always unplug heater when not in use.

#### **Why does the blower fan keep running after I have turned off the ON/OFF switch?**

The blower fan will continue to run until the proprietary heat chambers have cooled down. After a few minutes the fan will shut off automatically.

#### **The heater's airflow seems to have diminished.**

Make sure the rear intake is not blocked and that the filter is clean. Follow the Filter Maintenance procedure.

#### **Can the heater be used in a bathroom?**

It is not recommended due to the high level of moisture in a bathroom.

#### **Will I be able to use the heater in a basement or garage?**

Yes, but keep in mind that rooms with little insulation will not retain the heat as efficiently. Bare concrete floors, which act as a heat sink with any type of heating, will absorb some of the heat. Placing the heater a few feet above the floor will allow for more efficient heating.

#### **Can I use more than one heater at a time?**

Yes, but you should make sure they are not on the same circuit. Each heater and/or appliance should be on its own circuit.

#### **Can I use the heater on a job/construction site?**

The heater was not designed to be used in a high dust construction environment. Using the heater for this purpose will void your warranty.

#### **Can I move the heater around while it is operating?**

It is not recommended to move any portable heater while it is operating. We recommend moving the heater only after the fan has completely turned off.

#### **Can I use the heater and another appliance at the same time?**

Yes, as long as they are not on the same circuit. Zone heaters are considered to be an appliance. You should not run more than one large appliance on a single circuit breaker. Your freezer, refrigerator, microwave oven, washing machine, dryer, and other such appliances should not share a circuit breaker.

#### **Can I use an extension cord, surge protector, or power strip with my heater?**

NO. It is not recommended. It is designed to plug directly into a grounded 110 volt 15 amp or higher circuit receptacle.

#### **I don't have a grounded outlet; can I use a cord adapter or remove the grounding plug?**

NO. If you don't have a grounded outlet, contact a licensed electrician in your area for advice. Removing or altering any part of the heater will void the warranty.

#### **My heater lost power. What should I do?**

Unplug from wall, check filter to make certain that it is clean, and plug back in. If unit does not power up or shuts down again, please call 1-800-839-0966 or visit [www.edenpureservice.com](http://www.edenpureservice.com).

#### **Why doesn't the temperature on my heater match the temperature display on my wall or external thermostat?**

If using the Celsius or Fahrenheit temperature display for your heater, the temperature on your heater may vary from the temperature display on another thermostat (like the one mounted on your wall or a purchased external thermostat). The temperature sensor on your heater reads the temperature in and around the heater. The unit is near a cold floor (and heat rises), which in turn, will display a cooler temperature than elevated or external thermostats. The best way to operate your heater is to just set it to a temperature that feels comfortable to you.

To place an order go to [www.edenpure.com](http://www.edenpure.com)

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## **WARNING**

**ANY REQUIRED SERVICE OTHER THAN FILTER MAINTENANCE SHOULD ONLY BE PERFORMED  
BY AN AUTHORIZED SERVICE REPRESENTATIVE**

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# **SAVE THESE INSTRUCTIONS**